

Chairman's Message

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Impact creates momentum.
Vision expands horizons.
Together, they shape the
future we build.”

These words reflect the spirit behind this year's theme, **Celebrating Impact, Expanding Horizons**. They remind us that progress is not only about recognising what we have achieved, but also about embracing the opportunities ahead.

We are living through one of the most defining technological shifts of our time. Artificial intelligence and digital technologies are not only transforming how organisations operate, but also reshaping industries, economies, and the future of work.

As I reflect on the past year, I am energised by the progress we have made and optimistic about the journey ahead for NUS-ISS.

For more than four decades, our mission has been to equip professionals and organisations with the capabilities needed to thrive in a rapidly evolving digital landscape. Today, that mission is more important than ever as businesses and governments navigate the opportunities and complexities of AI-driven transformation.

In pursuit of our mission, we continue to strengthen our executive education and graduate programmes, deepen partnerships with industry and government, and expand our international reach. Our focus remains



clear: to enable professionals and organisations not only to adopt new technologies, but to lead transformation with confidence, responsibility, and purpose.

This commitment is reflected in the scale of our impact. Since our founding in 1981, NUS-ISS has nurtured more than **210,785** digital leaders and professionals, partnered with over **8,800** organisations, and built a vibrant community of **9,422** graduate programme alumni who are driving digital transformation across industries. Through more than **430** industry seminars, we continue to create platforms where ideas are exchanged, collaborations are formed, and new possibilities are explored.

At the heart of this impact is our growing focus on artificial intelligence. NUS-ISS has expanded its suite of AI-focused programmes to meet this growing demand. Since launching our Generative AI courses last year, we have successfully trained more than **330** public sector leaders and professionals, equipping them with the capabilities to harness emerging technologies for greater innovation and operational efficiency.

One notable example is our partnership with ST Engineering to train “AI-bilingual” engineers who combine deep domain expertise with advanced AI capabilities. By equipping engineers with the

knowledge to integrate AI into their work, we are helping organisations innovate faster and remain competitive in an increasingly digital economy. To date, **75** engineers have been trained in Custom Generative AI Systems for Enterprise, with more expected to undergo training in 2026 and 2027.

In the public sector, we continue to play a key role in strengthening digital leadership. Through our partnership with GovTech Singapore, more than **13,000** public officers have been trained under the Digital Academy, building capabilities in areas such as product management, design thinking, and data science. Building on this momentum, we have also begun working closely with the Ministry of Home Affairs to equip senior leaders with the knowledge and capabilities needed to drive digital transformation across its agencies.

Beyond Singapore, our international collaborations are expanding the reach of NUS-ISS and bringing practice-based digital education to professionals around the world.

In the Philippines, we are partnering with the Civil Service Commission and the Private Sector Jobs and Skills Corporation to strengthen the digital leadership capabilities of mid-to senior-level civil servants. We are also working with organisations such as Ayala Corporation and the Confederation of Indian Industry to equip professionals with the knowledge and skills needed to harness AI and digital innovation.

Further afield, our collaborations with organisations such as Saudi Aramco and the Digital Government Authority of Saudi Arabia reflect the growing global demand for advanced digital capabilities. Through programmes such as the Master of Technology in Artificial Intelligence Systems and specialised courses in digital innovation and government transformation, we are supporting professionals as they lead change in their organisations and nations.

While expanding our global reach, we remain anchored by the people who make our mission possible. Our staff, partners, and alumni form the backbone of NUS-ISS and are instrumental in advancing our purpose. Throughout the year, a range of staff engagement activities bring colleagues together,

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strengthening bonds, fostering camaraderie, and nurturing a strong sense of belonging across the NUS-ISS community.

As we celebrate the impact we have created together, we also look ahead to new horizons of innovation, partnership, and learning. The pace of digital transformation will only accelerate, and the organisations that succeed will be those that harness technology responsibly, empower their people with the right capabilities, and lead change with clarity and purpose.

At NUS-ISS, we remain committed to shaping the next generation of digital leaders and advancing digital excellence across industries and nations. Together with our partners, alumni, and the entire NUS-ISS community, we are confident in our ability to deepen our impact and help shape the future of digital leadership in the years ahead.

Ms Janet Ang

Chairman, NUS-ISS Management Board

Chairman, Singapore Polytechnic and SISTIC.com Pte Ltd

Chairman, Public Transport Council

Singapore's Non-Resident Ambassador to the Holy See