INTERNATIONAL STUDENT GUIDE
(Short Stay)
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**Introduction**

Institute of Systems Science at the National University of Singapore (NUS-ISS) welcomes you to Singapore!

This guide is written to assist you, our international participant during your short stay in Singapore. The information is provided for your convenience and personal use.

We wish you a fruitful learning experience at NUS-ISS.

**CONTACT ADDRESS:**

Institute of Systems Science  
25 Heng Mui Keng Terrace  
Singapore 119615  
Email address: isstraining@nus.edu.sg  
Website: https://www.iss.nus.edu.sg  
Facebook: https://www.facebook.com/ISS.NUS  
Twitter: https://twitter.com/ISSNUS  
LinkedIn: http://www.linkedin.com/company/institute-of-systems-science-national-university-of-singapore
**VISA Requirements for entry to Singapore**
Please ensure that you have made all the visa arrangements before leaving your home country.

The Immigration & Checkpoints Authority of Singapore (ICA)  
http://www.ica.gov.sg  
ICA 24 hour call centre: 6391 6100

**Where to Stay**  
**Hotels around NUS:**
1) Fragrance Hotel- Waterfront/ Ocean View  
http://www.fragrancehotel.com

2) Santa Grand Hotel- West Coast  
http://www.santagrandhotels.com/westcoast.asp

3) Park Avenue Rochester  
http://www.parkavenuerochester.com

**Hotels around Town:**
4) Amara Hotel  
http://singapore.amarahotels.com

5) Carlton Hotel  
http://www.carltonhotel.sg/

6) Intercontinental Hotel  
http://www.intercontinental.com

7) Grand Hyatt Hotel Singapore  
http://www.singapore.grand.hyatt.com

8) Royal Plaza on Scotts  
http://www.royalplaza.com.sg/

9) Marriott Hotel  
Getting Around NUS
ISS location, Car-park and Shuttle Bus Service Details
www.iss.nus.edu.sg/isslocation

NUS Campus Map
http://www.nus.edu.sg/campusmap/

NUS Shuttle Bus Service
http://www.nus.edu.sg/oed/services/transport/shuttle-bus-services.htm

Health Matters
Travel/ Medical Insurance
The University does not provide any medical, health or accident insurance for participants. Participants are advised to carry an adequate personal medical coverage policy of their own.

Clinic on NUS Campus
The University Health Centre provides comprehensive health care to staff, students and visitors of NUS.

University Health Centre (UHC)
20 Lower Kent Ridge Road
Level 1
Singapore 119080
Telephone: 6776 1631
http://www.nus.edu.sg/uhc/

Operating Hours
Mon-Thu: 8.30am - 6pm
Fri: 8.30am - 5.30pm
Sat, Sun & PH: Closed

Closed for lunch from 12.30pm - 1.30pm.

Last registration is 30 minutes before closing time.

Hospital nearest to NUS
National University Hospital (NUH)
5 Lower Kent Ridge Road
Singapore 119 074
Telephone: 6772 5555
Website: http://www.nuh.com.sg
Eateries on Campus
http://www.nus.edu.sg/oed/services/retail-and-dining/outlets.htm

Getting Around Singapore
Getting around in Singapore is easy and convenient. An efficient public transportation network offers taxis, buses and the modern Mass Rapid Transit rail system. Fares may be paid by cash or ez-link card which can be used for both the MRT and public buses.

The ez-link card is a contactless stored value card. The cost of your journey will be automatically deducted when you alight from the MRT/bus. The ex-link card can be purchased from any TransitLink Ticket Office or 7-Eleven Store. Top up of the ez-link card can be done at the General Ticketing Machines (GTM), TransitLink Ticket Offices, TransitLink Add Value Machines at selected MRT stations, bus interchanges and bus stops, 7-Eleven Stores, SingPost, ATMs (DBS/POSB, OCBC) and AXA Stations.

For the latest travel information, please refer to the Transitlink website at www.transitlink.com.sg

For integrated public transport service information, call the Transitlink Hotline at 1800-225-5563 Operating Hours: 8am to 6pm daily except public holidays.

You can also download the following transport app via Apple Store or Google Play store for more information on public transport in Singapore.
  • My Transport Singapore
  • SBS Transit iris
  • SMRT Connect.

By Bus/ MRT
Http://www.sbstransit.com.sg
Http://www.smrt.com.sg

Call-A-Cab
Comfort & City Cab - 6552 1111
Prime Taxi - 6778 0808
Silver Cab - 6363 6888
Smart Cab - 6485 7777
SMRT - 6555 8888
Shopping Malls
Near NUS

1) West Coast Plaza
www.westcoastplaza.com.sg

2) Clementi Mall
www.theclementimall.com

3) Harbourfront, Vivo City
www.vivocity.com.sg

Around Central Business District

4) Orchard Road eg Ion, Wisma Atrium, Takashimaya, Paragon, 313 Somerset, Centrepoint, Plaza Singapura

5) Raffles City, Marina Square, Suntec City

6) Marina Bay Sands
www.marinabaysands.com

More About Singapore
Check out www.yoursingapore.com for more attractions and information on Singapore.
**Useful Telephone Numbers**
Prefix the following numbers with 65 (country code) if calling from another country. There is no city code.

<table>
<thead>
<tr>
<th>Description</th>
<th>Website/ Email</th>
<th>Telephone</th>
<th>Fax</th>
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</thead>
<tbody>
<tr>
<td>NUS- ISS</td>
<td><a href="http://www.iss.nus.edu.sg">www.iss.nus.edu.sg</a></td>
<td>(65) 6516 2020/2096/5777/7646/8554</td>
<td>(65) 6778 2571</td>
</tr>
<tr>
<td>Institute of Systems Science</td>
<td>Email: <a href="mailto:isstraining@nus.edu.sg">isstraining@nus.edu.sg</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Health Issues (General Enquiries)</td>
<td><a href="http://www.nus.edu.sg/uhc">http://www.nus.edu.sg/uhc</a></td>
<td>(65) 6776 1631 (Main Clinic)</td>
<td></td>
</tr>
<tr>
<td>Email: <a href="mailto:uhc_health@nus.edu.sg">uhc_health@nus.edu.sg</a></td>
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</tbody>
</table>

**Transport Services**

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<thead>
<tr>
<th>Description</th>
<th>Website/ Email</th>
<th>Telephone</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td>SBS Transit</td>
<td><a href="http://www.sbstransit.com.sg">www.sbstransit.com.sg</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SMRT</td>
<td><a href="http://www.smrt.com.sg">www.smrt.com.sg</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Transitlink Hotline</td>
<td><a href="http://www.transitlink.com.sg">www.transitlink.com.sg</a></td>
<td>1800 225 5663</td>
<td></td>
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**Miscellaneous**

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<thead>
<tr>
<th>Description</th>
<th>Website/ Email</th>
<th>Telephone</th>
<th>Fax</th>
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<tbody>
<tr>
<td>Immigration &amp; Checkpoints Authority (ICA) 24-hour Call Centre</td>
<td><a href="http://www.ica.gov.sg">www.ica.gov.sg</a> Email: <a href="mailto:ICA_Feedback@ica.gov.sg">ICA_Feedback@ica.gov.sg</a></td>
<td>(65) 6391 6100</td>
<td></td>
</tr>
<tr>
<td>Flight Information</td>
<td><a href="http://www.changiairport.com/flight-info">http://www.changiairport.com/flight-info</a></td>
<td>1800 542 4422</td>
<td></td>
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</tbody>
</table>

**Emergencies**

<table>
<thead>
<tr>
<th>Description</th>
<th>Website/ Email</th>
<th>Telephone</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td>Samaritans of Singapore (SOS) – 24-hour hotline</td>
<td><a href="http://www.samaritans.org.sg">www.samaritans.org.sg</a></td>
<td>1800 221 4444</td>
<td></td>
</tr>
<tr>
<td>Police: Emergency</td>
<td></td>
<td>999</td>
<td></td>
</tr>
<tr>
<td>Fire Engine/Ambulance</td>
<td></td>
<td>995</td>
<td></td>
</tr>
<tr>
<td>Non-Emergency Ambulance</td>
<td></td>
<td>1777</td>
<td></td>
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We wish you a pleasant stay in Singapore.