



## PRESS RELEASE

### **Singapore e-Government Leadership Centre at the NUS Institute of Systems Science set to accelerate Digital Bangladesh 2021**

*Singapore, 13 March 2018* – Following a successful four-year Digital Leadership and Digital Government Transformation capacity building programmes developed by the Singapore e-Government Leadership Centre (eGL) at the National University of Singapore's Institute of Systems Science (NUS-ISS) for the Bangladesh Government, the two parties will strengthen its collaboration for another three years to institutionalise and deliver capacity building programmes to support the Digital Bangladesh Vision 2021.

A Memorandum of Understanding was signed by both parties at the Bangladesh – Singapore Business Forum 2018, witnessed by H.E. Sheikh Hasina, Hon'ble Prime Minister of the People's Republic of Bangladesh and Mr Lim Hng Kiang, Minister for Trade and Industry (Trade), Republic of Singapore. The programmes will be designed and delivered by eGL, Singapore's leading centre of excellence for digital government transformation and the domains will cover critical areas like Digital Leadership, Digital Government Transformation, Enterprise Architecture, Innovation, Service Design and Delivery and Entrepreneurship. Public service officers across the Bangladesh Government will be taken through a carefully curated learning journey under the programmes.

"We are happy to have been an active partner of the Bangladeshi government over the last four years, delivering a series of leadership programmes for digital transformation. We look forward to enhancing this partnership from strength to strength, and bringing the industries of both nations even closer together as Singapore and Bangladesh pursue our digital aspirations," said Mr. Khoong Chan Meng, CEO, Institute of Systems Science, NUS.

The new programmes will provide advisory and consulting services for the national projects and initiatives by the Bangladesh Government, as well as joint applied research initiatives that will provide insights, such as citizen behaviour, planning, development and implementation of citizen services, enhancing efficiency, transparency and promoting whole of government integration.

"Our pedagogy, design and delivery of outcome based curriculum customised to Bangladesh context, referencing global best practices in public service excellence and leveraging technologies as enablers, will further deepen the digital leadership and transformation capacity in Bangladesh Public Service," said Mr. Ashok Kumar, Centre Director, eGL.

### **Bangladesh Vision 2021**

This collaboration will institutionalise digital government transformation initiatives, such that it can scale up and sustain to accomplish Digital Bangladesh 2021 vision. As one of the planned initiatives under this collaboration, eGL will assist in setting up of a Centre of Excellence for Innovation and Digital Government Transformation in Bangladesh. The Centre will be equipped with local resources and expertise to scale up capacity building programmes, undertake applied research, help propel innovation, start-up and technopreneurship initiatives and act as a focal point for aggregating national, regional and global thought leadership and digital government expertise.

One of the objectives of this collaboration is to leverage on the expertise and research capabilities of NUS institutions and faculties, Singapore industries and experiences of Singapore government agencies to develop a holistic and comprehensive learning roadmap for public services officers in Bangladesh. It will focus on developing policies and public services that are seamless, intuitive, and anticipatory.

In addition, eGL will also provide advisory for large, national projects in Bangladesh with the objective of embedding the expertise within Government of Bangladesh.

"Our participants had great and positive feedback on the learning sessions over the last four years with eGL at NUS-ISS. We look forward to leverage on this collaboration to propel us to the forefront of transformation and excellence in citizen centric public service", said Mr Subir Kishore Choudhury, Secretary of ICT Division, Bangladesh.

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## **About Singapore e-Government Leadership Centre (eGL)**

eGL was officially established on 1 August 2006 as a partnership between the Infocomm Development Authority of Singapore (IDA) and NUS. The key objective was to contribute to e-Government developments in other countries by providing leadership education programmes founded on Singapore's practical implementation experience. The eGL helps leaders of government to innovate and transform through e-Government education, and consulting and research.

For more information on eGL, visit [www.nus.edu.sg/egl](http://www.nus.edu.sg/egl).

## **About Institute of Systems Science (ISS)**

Established in 1981, the Institute of Systems Science at National University of Singapore (NUS-ISS) provides graduate education, professional development courses, consultancy and research services. The objectives are to develop infocomm leaders, and drive business and organisation innovation.

NUS-ISS is a Programme Partner for SkillsFuture Singapore (SSG)'s Service Excellence Competency Framework. The institute is also accredited by leading international and local accreditation, and certification bodies to deliver programmes that lead to recognised certifications and qualifications.

To date, over 118,600 infocomm & business professionals, 6,800 corporate customers and 5,500 post-graduate alumni members have benefitted from ISS's suite of services. Its programmes are delivered by ISS staff with an average of more than 20 years of industry experience.

For more information on NUS-ISS, visit [www.iss.nus.edu.sg](http://www.iss.nus.edu.sg).

## **About National University of Singapore (NUS)**

A leading global university centred in Asia, the National University of Singapore (NUS) is Singapore's flagship university, which offers a global approach to education and research, with a focus on Asian perspectives and expertise.

NUS has 17 faculties and schools across three campuses. Its transformative education includes a broad-based curriculum underscored by multi-disciplinary courses and cross-faculty enrichment. Over 38,000 students from 100 countries enrich the community with their diverse social and cultural perspectives.

NUS has three Research Centres of Excellence (RCE) and 27 university-level research institutes and centres. It is also a partner in Singapore's fifth RCE. NUS shares a close affiliation with 16 national-level research institutes and centres. Research activities are strategic and robust, and NUS is well-known for its research strengths in engineering, life sciences and biomedicine, social sciences and natural sciences. It also strives to create a supportive and innovative environment to promote creative enterprise within its community.

For more information on NUS, visit [www.nus.edu.sg](http://www.nus.edu.sg).