

## PRESS RELEASE

22 JUNE 2016 | FOR IMMEDIATE RELEASE

### **Singapore e-Government Leadership Centre at the NUS Institute of Systems Science contributes to Digital Bangladesh vision**

*Singapore, 22 June 2016* – A two-year programme developed by the Singapore e-Government Leadership Centre (eGL) at the National University of Singapore's Institute of Systems Science (NUS-ISS) for the Bangladesh Government has come to a successful close today. A total of 96 civil service officers from Government of Bangladesh have successfully completed the Public Administration Infocomm Technology (ICT) Leaders/Specialists Programme.

This program was designed and delivered by eGL, Singapore's leading centre of excellence for digital government and co-funded by Access to Information (a2i) and Temasek Foundation.

a2i, a project established under the Prime Minister's Office of Bangladesh, is one of the entities implementing the vision of 'Digital Bangladesh'. Temasek Foundation is a Singapore philanthropic organisation that seeks to build a more prosperous, stable and connected Asia through building human and social capital.

#### **Building capacities for digital transformation**

The programme, which commenced in August 2014, sought to equip officials with the skills and best practices to manage change, lead projects, redesign processes, engage stakeholders, and design and implement innovative public services, by leveraging on ICT. Training was conducted in Dhaka and Singapore. Officers were inspired by Singapore's accomplishments of public service excellence and digital transformation. They applied knowledge to their projects and cascaded it to their peers, thus building capacity within public service in Bangladesh.

eGL Centre Director, Mr Ashok Kumar, said, "One of the key features of this programme was to take the participants through the full life cycle of citizen-centric service design, leading up to pilot implementation. Our focus on experiential learning was accomplished through a careful mix of lectures, site visits and workshops."

### **Charting the next milestone**

For a2i, the next step after the programme is to scale up the pilot projects for national level implementation and to institutionalise the lessons learnt.

Ms. Ismat Ara Sadek, Honorable State Minister, Ministry of Public Administration, Bangladesh, said, "This partnership, created room for knowledge and experience sharing beyond borders. The lessons from eGL have been implemented in pilot projects to benefit citizens in areas such as health, education, agriculture, fisheries, livestock and land management. We hope to see more opportunities for collaboration in the near future."

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### **About Singapore e-Government Leadership Centre (eGL)**

eGL was officially established on 1 August 2006 as a partnership between the Infocomm Development Authority of Singapore (IDA) and NUS. The key objective was to contribute to e-Government developments in other countries by providing leadership education programmes founded on Singapore's practical implementation experience.

For more information on eGL, visit [www.egl.nus.edu.sg](http://www.egl.nus.edu.sg).

### **About Institute of Systems Science (ISS)**

Established in 1981, the Institute of Systems Science at the National University of Singapore provides graduate education, professional development courses, consultancy and research services. Its objectives are to develop infocomm leaders, and drive business and organisation innovation. To date, over 103,000 infocomm professionals, 5,600 corporate customers and 4,700 post-graduate alumni members have benefitted from NUS-ISS's suite of services. Its programmes are delivered by NUS-ISS staff with an average of more than 20 years of industry experience.

For more information on NUS-ISS, visit [iss.nus.edu.sg](http://iss.nus.edu.sg).

### **About National University of Singapore (NUS)**

A leading global university centred in Asia, the National University of Singapore (NUS) is Singapore's flagship university, which offers a global approach to education and research, with a focus on Asian perspectives and expertise.

NUS has 17 faculties and schools across three campuses. Its transformative education includes a broad-based curriculum underscored by multi-disciplinary courses and cross-faculty enrichment. Over 38,000 students from 100 countries enrich the community with their diverse social and cultural perspectives.

NUS has three Research Centres of Excellence (RCE) and 27 university-level research institutes and centres. It is also a partner in Singapore's fifth RCE. NUS shares a close affiliation with 16 national-level research institutes and centres. Research activities are strategic and robust, and NUS is well-known for its research strengths in engineering, life sciences and biomedicine, social sciences and natural sciences. It also strives to create a supportive and innovative environment to promote creative enterprise within its community.

For more information on NUS, visit [www.nus.edu.sg](http://www.nus.edu.sg).