NSDC endeavours to work closely with eGL to identify the future of skills and develop the required competencies in India. I am sure that through this collaboration we will create training opportunities that could fulfil the aspirations of our youth and help us keep pace with the technological changes in the world.

Our participants had great and positive feedback on the learning sessions over the last four years with eGL. We look forward to leverage on this collaboration to propel us to the forefront of transformation and excellence in citizen centric public service.

eGL programme on Leading Change has had a positive impact and contributed significantly to our fiscal reforms initiatives.

This is a valuable programme that not only enabled us to revise and reinforce our theoretical knowledge but also guided us through the practical journey of implementation. The presenters as practitioners were first class!
To date, we have engaged over 5,500 government officers from more than 134 countries around the world, from South Asia to Greater China, ASEAN countries, Australia, Africa and The Cooperation Council of the Arab States of the Gulf (GCC), to transform public service.

**INSPIRE, LEAD, TRANSFORM**

We believe that the leaders need to align their Digital Government initiatives to the national and organisational vision, and inspire all the key stakeholders to embrace the change and adopt. Our carefully designed lectures, site visits and workshops provide the frameworks and best practices that equip leaders to challenge status quo and undertake whole-of-government digital transformation.

**Objective**

We aim to collaborate with countries to develop their own capabilities in a systematic way that will be directly and immediately useful in their countries. By doing so, they can become self-sufficient in developing policies, sustainable ecosystems and digital government transformation strategies and initiatives with a heart (citizen-centric), and deploy them successfully.

**Digital Government Leadership Journey**

**Objective**

- Design customer journeys and architect end-to-end solutions

**Exposure**

- Prototypes, Proof of concepts and Customer Experience

**Design**

- Study visit to Singapore

**Develop**

- Visit and Exposure

**Review**

- Site visits, lectures, workshops, discussions

**Delivery**

- Deployment, feedback, adjustments, scaling up

**Target audience**

All public service officers willing to be inspired, lead and transform to deliver good citizen experience, good quality of life, sustainable environment and economic competitiveness.

**Domains covered**

- Innovation
- Transformation
- Emerging Deep Technologies
- Citizen Centric Design

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"The course content was carefully structured and the interesting site visits provided me with invaluable insights; the instructors were also very knowledgeable and experienced in their respective fields."

Mr. Iurie Turcanu
Chief Digital Officer
E-Government Center, Moldova