### HEAR FROM OUR CUSTOMERS AND PARTNERS

NSDC endeavours to work closely with eGL to identify the future of skills and develop the required competencies in India. I am sure that through this collaboration we will create training opportunities that could fulfil the aspirations of our youth and help us keep pace with the technological changes in the world.

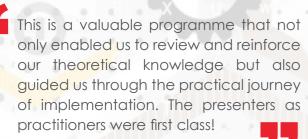


MD & CEO, NSDC



**Mr. Subir Kishore Choudhury** (Centre) Secretary of ICT Division, Bangladesh

Our participants had great and positive feedback on the learning sessions over the last four years with eGL. We look forward to leverage on this collaboration to propel us to the forefront of transformation and excellence in citizen centric public service.





Ms. Elodie Journet (First row, first from right) Senior Trade Commissioner and Counsellor (Commercial), Australian Government,



eGL programme on Leading Change has had a positive impact and contributed significantly to our fiscal reforms initiatives.



Mr. S.H. Harishchandra

# ISS

# P O R E

## About Singapore e-Government Leadership Centre (eGL)

Singapore e-Government Leadership Centre (eGL) was established in 2006, as a Centre of Excellence at the Institut of Systems Science (ISS), National University of Singapore, with the objective of providing world-class capacit building, research and consulting in the domain of Digital Government. eGL inspires public services officers acro the globe to lead and transform through practice-based, content-rich curriculum embedded with policy, planning innovation and implementation experiences to yield a comprehensive learning journey.

National University of Singapore 25 Heng Mui Keng Terrace, ISS Building, Level 4, Singapore 119615

- in linkedin.com/company/singapore-e-government-leadership-centre

f facebook.com/eGLNUS y twitter.com/eGLNUS





Inspiring leaders to transform through digital government capacity building

www.egl.sg

To date, we have engaged over 5,500 government officers from more than 134 countries around the world, from South Asia to Greater China, ASEAN countries, Australia, Africa and The Cooperation Council of the Arab States of the Gulf (GCC), to transform public service.



## **INSPIRE, LEAD, TRANSFORM**

We believe that the leaders must align their Digital Government initiatives to the national and organisational vision, and inspire all the key stakeholders to embrace the change and adapt. Our carefully designed lectures, site visits and workshops provide the frameworks and best practices that equip leaders to challenge status quo and undertake whole-of-government digital transformation.



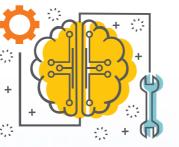








## DIGITAL GOVERNMENT LEADERSHIP JOURNEY



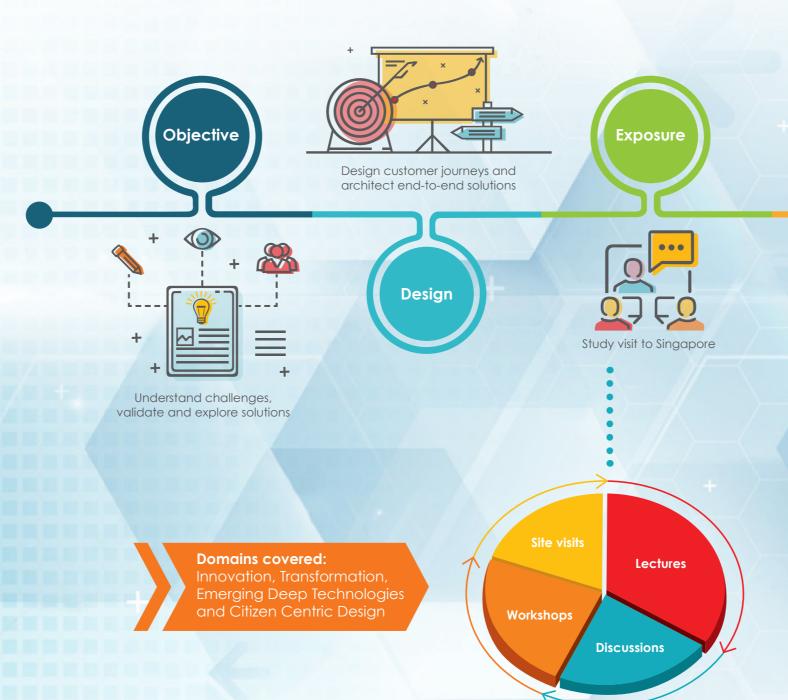
### Objective

We aim to collaborate with countries to develop their own capabilities in a systematic way that will be directly and immediately useful in their countries. By doing so, they can become self-sufficient in developing policies, sustainable ecosystems and digital government transformation strategies and initiatives with a heart (citizen-centric), and deploy them successfully.



#### Target audience

All public service officers willing to be inspired, lead and transform to deliver good citizen experience, good quality of life, sustainable environment and economic competitiveness.





Prototypes, Proof of concepts and Customer Experience

Develop





Delivery

Feedback, Adjustments, Scaling up



Project checkpoint



The course content was carefully structured and the interesting site visits provided me with invaluable insights; the instructors were also very knowledgeable and experienced in their respective fields.

