HEALTH INNOVATION SPRINT

1. DEFINE CHALLENGE
   Establish the challenge you want to work on for the sprint.

2. HUMAN CENTRED RESEARCH
   Map the healthcare experience from the patient/beneficiary’s perspective, then identify pain points and opportunities.

QUALITY OF PATIENT/BENEFICIARY’S EXPERIENCE ACROSS TIME

PAIN POINTS / OPPORTUNITIES
- A Rapid Walkthrough of the ...
5 MEASURE VALUE
Define metrics for your prototype and track its outcomes. Use the feedback to iterate your prototype.

<table>
<thead>
<tr>
<th>INPUTS</th>
<th>OUTPUTS</th>
<th>OUTCOMES</th>
<th>FEEDBACK</th>
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</thead>
<tbody>
<tr>
<td>What we put in</td>
<td>What we do</td>
<td>The benefits</td>
<td>How we change the motivating conditions</td>
</tr>
<tr>
<td>What our beneficiaries do</td>
<td>What our stakeholders do</td>
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</tbody>
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