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Singapore's ISS conferred National Continuing Education Training Institute for infocomm technology sector

T.C. Seow | March 3, 2014

The Institute of Systems Science (ISS) at the National University of Singapore (NUS) has been conferred the status of National Continuing Education and Training (CET) Institute by the Singapore Workforce Development Agency (WDA).

The ISS is the first National CET Institute (NCI) for the National Infocomm Competency Framework (NICF), which is the WSQ framework for the Infocomm Technology (ICT) sector.

The WDA aims to enhance the competitiveness of the local workforce by encouraging workers to learn for life and advance with skills. It collaborates with employers, industry associations, trade unions and training organisations to help trainees upgrade and advance in their careers and lives.

The recognition is given to CET Centres which demonstrate a high quality of delivery and commitment to supporting workforce development programmes through the Singapore Workforce Skills Qualifications (WSQ) frameworks developed for sectors that they serve.

Developed by WDA, Infocomm Development Authority of Singapore (IDA) and strategic industry stakeholders in the ICT sector, the NICF serves as a competency roadmap for ICT professionals to map out their career and skills development pathway. It is also a framework for employers to incorporate into their ICT personnel management practices to better develop and manage the performance of their staff.

The award means that [ISS](#) has demonstrated its abilities at achieving practical outcomes, ensuring organisation excellence and providing quality WSQ and NICF programmes and services. ISS will continue to spearhead the adoption of innovative learning methods, respond quickly to skills gaps and shortages, and provide holistic workforce development initiatives to ICT companies and professionals.

To date, ISS has 60 accredited courses under the NICF and one NICF Specialist Diploma Qualification in Enterprise Architecture. The courses are in the areas of Enterprise IT (like Project Management, Strategic IT Management, Advanced Software Design & Development) and IT-Enabled Innovation and Productivity (like Enterprise Social Business).

Over the next three years, the Institute will increase the number of NICF courses offered to over 80 and add four more NICF Qualifications in the emerging areas of Enterprise Business Analytics, Mobile Development, Agile Development and Service Innovation.

According to Lim Swee Cheang, Director and CEO of ISS, the achievement of NCI status is a testament to ISS's understanding of the industry's needs and the institute's experience and expertise in offering education programmes under the NICF and WSQ schemes.