Institute of Systems Science, NUS Announces New Government Enterprise Architecture Research Collaboration with Microsoft Corporation

Singapore, 30th March 2010 - Aiming to further the discipline of Enterprise Architecture (EA), the Institute of Systems Science of the National University of Singapore (ISS-NUS) will embark on a research project in collaboration with technology and industry leader, Microsoft Corporation. This project, organised into four phases and conducted over a period of 15 months, aims to:

- 1. Understand the current state of practice of Government EA and how it influences e-Government programmes.
- 2. Gain insights into the current understanding about connected government.
- 3. Develop a meta-framework for Government EA designed to facilitate connected government.
- 4. Develop case studies of success stories of utilising Government EA in achieving connected government. This research project is intended to benefit governments by providing a common understanding of Government EA and its role and influence in connected government and providing experience reports delineating successful use of Government EA in moving to a connected government.

"Following our involvement with the Singapore Government Enterprise Architecture (SGEA), courtesy of the Infocomm Development Authority of Singapore, the study now extends our work to other governments, with the aim to create a generic approach to Government EA. I believe this will be beneficial to governments intending to embark on their EA journey, but are finding it difficult to get adequate supporting literature and guidance." said Dr Pallab Saha, Evangelist, Enterprise Architecture Practice, who is the Principal Researcher leading the project at ISS-NUS.

ISS-NUS had been deeply involved in the area of Government EA for several years in various ways including advising foreign governments. This project extends its capabilities in an area that is fast emerging as an imperative for highly capable and mature e-Government programmes.

In support of this research project, Microsoft will contribute funding, subject matter expertise and facilitate access to governments. The results of the project will be disseminated as research reports, research notes, conference papers, and seminars some starting as early as June 2010.

According to Lorenzo Madrid, Microsoft's Director of Government Interoperability, "Microsoft is pleased to be engaged in this project with ISS-NUS in Singapore. During the past years, we have helped many governments around the world to deploy interoperable solutions based on Enterprise Architectures, enabling the offering of citizen services and improving economic development and quality of life. Together with ISS-NUS, we will make these learnings and best practices available to a broad community of researchers and governments."

The project collaboration, which was announced in The 2nd Innovation Update Seminar at ISS-NUS today will commence in April 2010.

The 2nd Innovation Update Seminar is an annual event which promises a line-up of distinguished speakers and ISS-NUS visiting fellows sharing their insights on Service Innovation and e-Government. In particular, Dr Saha will share how innovation can transform e-Government enterprise architecture and its effects on researchpractice partnerships. The seminar will culminate with an update on the research projects conducted by the Singapore e-Government Leadership Centre.

About Institute of Systems Science, NUS

The Institute of Systems Science of the National University of Singapore (ISS-NUS) is a premier institute providing IT education and training programmes in Singapore. As a leader in the IT education industry, it embraces new areas of research expertise, collaborates with global experts, and delivers knowledge in innovation. For more information, visit<u>www.iss.nus.edu.sq</u>.

About Microsoft

Founded in 1975, Microsoft (NASDAQ "MSFT") is the worldwide leader in software, services and solutions that help people and businesses realize their full potential. For more information (press only):

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