ISS-NUS partners LUCID IT to offer the first P3O® courses in Singapore

Allowing for the demystifying and optimising of PMO management

Singapore, 26 October 2010 - In June 2010, the Institute of Systems Science of the National University of Singapore (ISS-NUS) signed an agreement with regional IT management professional services organisation, Lucid IT, to jointly deliver a suite of IT service management and portfolio management certification courses. Among these courses are Singapore's first and only courses on Portfolio, Programme and Project Offices (P3O).

P3O® is the latest best practice guidance from the United Kingdom's Office of Government Commerce. Launched in 2008, this strategic framework provides a decision enabling and delivery support structure for change at all levels within an organisation. It delivers the structure, governance, functions and services that allow for defining a balanced portfolio of change and ensuring consistent delivery of programmes and projects across an organisation or department. P3O® also bridges the gap between the strategy/policy makers and the programme/project delivery arm of the organisation.

Today, many organisations are seeking to establish Portfolio, Programme and/or Project Management Offices (PMOs). In particular, corporations that are looking to grow and expand in the Asia Pacific region have a great need for structured, repeatable and efficient:

- **Portfolio management** to support strategic decisions, project prioritisation, budget allocation and governance of risk, benefit realisation and portfolio status
- **Project management** when establishing and furnishing new business premises and IT Service Environments within different countries
- **Programme management** to manage collections of projects in a programme that is designed to support a strategic initiative.

When established in a practical and well managed way, PMOs allows organisations to reap the benefits of better risk management, quality, consistency, efficiency and repeatability of projects, portfolios and programmes.

Still, most organisations have struggled trying to integrate and align the abovementioned three dimensions. P3O®, however, allows organisation to readily and effectively optimise the three dimensions.

In the two years since its launch, P3O® has grown highly popular among organisations both big and small because it provides a framework comprehensive enough and rigorous enough to invigorate and run a project and portfolio office.

To be launched in January 2011, the **3-day P3O® Foundation Certificate Course** and **2-day Practitioner Certificate Course** provide participants with an extended theoretical and practical knowledge of P3Os and prepare participants for the P3O® Foundation exam and the P3O® Practitioner exam respectively. The courses are led by an experienced Portfolio, Programme, Project and Risk Management (P3Rm) Consultant, and participants undertake practical activities to ensure understanding of concepts and terminology.

**Also Launched: New Courses on Three World-leading IT Control Frameworks**

In all, the partnership will see ISS delivering 11 courses for four frameworks. Apart from P3O®, the other three frameworks are ITIL®, PRINCE2® and COBIT®. They are some of the most widely adopted IT standards across the globe today.

All of the courses will run for durations ranging from three to five days and will be conducted at the Institute of Systems Science campus. The first offerings have started in July 2010. ISS will assist in conducting the examinations for the courses.

**Handing IT Professionals the Tools to Drive Change in Their Organisation**
This joint initiative is driven by ISS’ mission to equip IT professionals the techniques they need to effect change in their organisations.

"At ISS-NUS, we recognise the need for IT professionals to drive innovation" elaborates Lim Swee Cheang, Director/CEO of ISS. "Without doubt, today's IT professionals play a very big role in engineering innovation which often triggers change in their organisations. We are partnering with Lucid IT to equip IT professionals with the tools they need to manage change. This partnership allows us to leverage on the specialised expertise of Lucid IT, a leading player in change management consultancy and training, to offer courses on some of the world's best-regarded IT management frameworks."

Says Harold Petersen, the Director of Lucid IT Pte Ltd, "We are proud to collaborate with ISS-NUS and include our best practice certification training in their portfolio. The unrivalled ISS-NUS training portfolio offers a service offering across the length and breadth of IT management skills and capabilities that is very much in line with our vision. This collaboration will make ITIL®, PRINCE2®, P3O® and COBIT® certification training accessible to a huge proportion of IT professionals in Singapore along with the other impressive training services in the ISS-NUS portfolio."

For more information on the courses jointly offered by ISS and Lucid IT, please visit www.iss.nus.edu.sg or www.lucidit.com.sg.

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About The Institute of Systems Science, NUS
The Institute of Systems Science (ISS) of the National University of Singapore is a premier institute providing IT education and training programmes in Singapore. It offers graduate programmes and professional diplomas as well as professional development courses delivered in the classroom and/or through e-learning. It has trained over 63,500 people, who now constitute a major proportion of the IT professional workforce in Singapore. For more than 28 years, the institute prides itself on maintaining world-class quality standards in the curriculum and course offerings. It also conducts research and provides consulting services to industry. For more information, visit www.iss.nus.edu.sg.

About Lucid IT Pte Ltd
Lucid IT is a consulting and training company committed to help it's customers 'improve their IT services' by clarifying and resolving their challenges in the areas of ICT Governance ('Govern'), P3O Management ('Build'), and IT Service Management ('Run').

It is a major player in the Information Technology Infrastructure Library (ITIL®), P3O® and COBIT® markets. 'Improved IT Management' and 'improved IT services' may include a combination of 'improved service levels', 'compliance', 'business alignment', 'better and more informed decision making and control of portfolios, investments and ROI' and 'TCO optimization'.
Lucid IT has a measurable track record of achieving such improvements within IT departments through:
- current state assessments
- process implementation and improvement
- training, certification and coaching of IT professionals

Lucid IT collaborates with its clients to align and implement frameworks and standards such as ITIL®, PRINCE2®, MSP™, P3O®, ISO20000, ISO27000 and COBIT®.

With its head office based in Sydney, Lucid IT has 8 offices in Australia, Malaysia, New Zealand and Singapore. Its customers include the ANZ bank, Qantas and Australia’s Department of Foreign Affairs and Trade.

About ITIL® (The Information Technology Infrastructure Library)
ITIL® is today the world's most widely adopted approach for IT service management. It provides a practical framework for identifying, planning, delivering and supporting IT services to an organisation and guides organisations on how to use IT as a tool to facilitate business change, transformation and growth.

About PRINCE2® (PRojects IN Controlled Environments)
PRINCE2® is a process-based method for effective project management. It is the de facto standard for the government of United Kingdom. It is also used in more than 50 countries.

About COBIT® (the Control Objectives for Information and related Technology)
COBIT® is a framework for IT management. It is one of the most widely used IT control framework as it spans the gamut of IT and is mapped to other governance standards.

ANNEX 2: The New Courses Jointly Offered by ISS-NUS and Lucid IT
1. ITIL® v3 Foundation for IT Service Management
2. ITIL® v3 Intermediate Certificate: Service Offering & Agreements
3. ITIL® v3 Intermediate Certificate: Release, Control & Validation
4. ITIL® v3 Intermediate Certificate: Operational Support & Analysis
5. ITIL® v3 Intermediate Certificate: Planning, Protection & Optimisation
6. ITIL® v3 Intermediate Certificate: Service Strategy
7. ITIL® v3 Intermediate Certificate: Continual Service Improvement
8. ITIL® Managing Across the Lifecycle
9. ITIL® v3 Managers Bridge
10. PRINCE2® - Foundation & Practitioner Course & Examination
11. COBIT® Foundation Course & Examination
12. P3O® Foundation & Practitioner Course & Examination

More information on these courses can be found at www.iss.nus.edu.sg.

PRINCE2® is a Registered Trade Mark of the Office of Government Commerce in the United Kingdom and other countries.
MSP™ is a Trade Mark of the Office of Government Commerce.
P3O® is a Registered Trade Mark of the Office of Government Commerce.