



## PRESS RELEASE

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### IT veteran and business transformation expert Khoong Chan Meng to head NUS-ISS

*Singapore, 27 February 2015* – The National University of Singapore’s Institute of Systems Science (NUS-ISS) today announced that it has appointed Mr Khoong Chan Meng as its new Director and Chief Executive Officer (CEO), with effect from 1 March 2015. He takes over from Mr Lim Swee Cheang, who will be assuming the role of senior advisor in NUS-ISS.

Mr Khoong, who is concurrently an evangelist for e-Government Leadership, has more than 25 years of experience in the infocomm industry. Prior to joining NUS-ISS in 2013 as the Chief of IT Strategy & Management, Mr Khoong held several C-level roles in leading organisations. As the Group CIO of RGE from 2010 to 2013, he led strategic IT investments and spearheaded IT-enabled shared services for 50,000 employees worldwide. As Government CIO of the State of Qatar from 2007 to 2010, Mr Khoong also drove the implementation of national ICT programmes for government, education, health, industry development and social inclusion. Please refer to [Annex A](#) for Mr Khoong’s biography.

“I am excited to be given the opportunity to develop and inspire the next generation of infocomm and digital business leaders as the Director and CEO of NUS-ISS. I am proud of the institute’s long-standing contributions to infocomm capability development in Singapore. My key priorities would be to focus on leadership development programmes, sector-specific thought leadership, and capability development for start-ups and SMEs. I look forward to working together with my colleagues and stakeholders to enhance the excellent reputation of NUS-ISS in delivering value to the industry,” said Mr Khoong.

“NUS is pleased to have Mr Khoong Chan Meng assume the leadership of NUS-ISS as Director and CEO. Mr Khoong’s extensive industry knowledge, expertise and career experience are invaluable to us. He knows the industry well, and he has a rich understanding of the Singapore and international ICT landscape. With Mr Khoong’s vision and drive, the ISS will continue to develop strategies and programmes that will drive innovation and nurture infocomm leaders. I am confident that Mr Khoong will lead NUS-ISS to scale greater heights,” said

Professor Tan Eng Chye, Deputy President (Academic Affairs) and Provost of NUS, as well as NUS-ISS Management Board member.

Mr Lim Swee Cheang has served as Director and CEO of NUS-ISS since 1998. Under Mr Lim's leadership, NUS-ISS has transformed itself from an organisation that prepares Singapore for the Information Age in the 1980s, into a premier institute that nurtures infocomm leaders from around the world. It now offers four graduate programmes and more than 70 professional courses on Enterprise IT, Innovation & Leadership, e-Government programmes and applied research.

"NUS-ISS has achieved much by focusing on a practice-driven learning approach. Under Mr Khoong Chan Meng's leadership, I am confident that NUS-ISS will take bold steps towards achieving its vision of becoming a global brand in IT innovation and thought leadership," Mr Lim said.

Thanking Mr Lim for his dedication and contributions, Prof Tan said, "We would like to express our deepest gratitude to Mr Lim Swee Cheang for steering NUS-ISS over the past three decades with much success. Mr Lim has been instrumental in the development of numerous programmes for the industry. In addition, he has expanded NUS-ISS offerings beyond enterprise IT to key strategic areas such as analytics and service innovation. Under Mr Lim's leadership, NUS-ISS has established itself to become Singapore's foremost institution in continuing education for ICT professionals. We are pleased that Mr Lim will continue to serve as senior advisor at the NUS-ISS."

Please refer to [Annex B](#) on the industry's quotes on the value/contributions of NUS-ISS.

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## **About National University of Singapore (NUS)**

A leading global university centred in Asia, the National University of Singapore (NUS) is Singapore's flagship university, which offers a global approach to education and research, with a focus on Asian perspectives and expertise.

NUS has 16 faculties and schools across three campuses. Its transformative education includes a broad-based curriculum underscored by multi-disciplinary courses and cross-faculty enrichment. Over 37,000 students from 100 countries enrich the community with their diverse social and cultural perspectives.

NUS has three Research Centres of Excellence (RCE) and 26 university-level research institutes and centres. It is also a partner in Singapore's fifth RCE. NUS shares a close affiliation with 16 national-level research institutes and centres. Research activities are strategic and robust, and NUS is well-known for its research strengths in engineering, life sciences and biomedicine, social sciences and natural sciences. It also strives to create a supportive and innovative environment to promote creative enterprise within its community.

This year, NUS celebrates its 110th year of founding together with Singapore's 50th year of independence. As the island's first higher education institution established by the local community, NUS prides itself in nurturing generations of leaders and luminaries in Singapore and Asia.

For more information on NUS, please visit [www.nus.edu.sg](http://www.nus.edu.sg). Details on NUS' 110th Anniversary celebrations are available at [nus110.sg](http://nus110.sg).

## **About Institute of Systems Science**

Established in 1981, NUS-ISS provides graduate education, professional development courses, consultancy and research services. Its objectives are to develop infocomm leaders, and drive business and organisation innovation.

To date, over 91,000 infocomm professionals, 5,100 corporate customers and 4,400 post-graduate alumni members have benefitted from NUS-ISS's suite of services. Its programmes are delivered by ISS staff with an average of more than 10 years of industry experience.

The institute is also the leading Continuing Education and Training Centre supported by the Singapore Workforce Development Agency, with speciality in the areas of the infocomm, design thinking and service innovation.

For more information on ISS, visit [www.iss.nus.edu.sg](http://www.iss.nus.edu.sg)

## **Annex A**

### **Biography of Mr Khoong Chan Meng Director-Designate Institute of Systems Science, National University of Singapore**



Mr Khoong Chan Meng brings more than 25 years of international experience in the information and communication technology industry. He has been appointed Director-Designate of the Institute of Systems Science at NUS (NUS-ISS) in October 2014, and will assume the role of Director and CEO of NUS-ISS with effect from 1 March 2015.

Mr Khoong joined NUS-ISS in 2013 as Chief of the IT Strategy & Management Practice, and is concurrently an evangelist for e-Government Leadership.

Prior to joining ISS, Mr Khoong was the Group Chief Information Officer (CIO) of RGE, a multi-national group of companies in the natural resources based manufacturing industry. He oversaw investments on IT and IT-enabled shared services across the RGE group, which has a combined workforce of 50,000 employees worldwide. He drove IT planning and governance, innovation and business transformation programmes, and implemented IT systems and infrastructure for forestry management, manufacturing, logistics and sales to improve financial and corporate control. He also directed the delivery of shared services for human resource, finance & accounting, and IT.

Prior to RGE, Mr Khoong was the Government CIO of the State of Qatar, driving national programmes in e-government, e-health, e-education, e-inclusion and ICT industry development. He led the national ICT policy and strategy development, and played a key role in shaping the country's investments in satellite communications and next-generation broadband telecommunications, as well as the establishment of the national centre for assistive technology. He also incorporated an IT services company as a pioneering initiative to build sustainable ICT capability in Qatar.

Before relocating to Qatar, Mr Khoong held leadership positions in Electronic Data Systems Corporation, Atos Origin, Singapore Computer Systems, National Computer Board, and Information Technology Institute. He was the founder and leader of several management consulting and professional service organisations, and was consulting for clients in both public and commercial sectors.

Mr Khoong is widely recognised for his proven expertise in strategic planning, technological innovation, business transformation, knowledge management, performance management and change management.

## **Annex B**

### **Quotes from the industry on the value/contributions of NUS-ISS**

*Seah Chin Siong, Chief Executive Officer, Singapore Pools (Private) Limited*

"ISS plays a major role in developing Singapore's IT talents and infocomm capabilities. Its emphasis on building and transferring practical knowledge with strong industry relevance has helped Singapore grow many "techno-strategists" who are equipped with deep infocomm skills, technical domain expertise, and innovative thinking. In partnering with ISS for our Enterprise Architecture initiative, we believe we are building a strong foundation in sustaining technology-enabled operational excellence."

*Steve Lee, Chief Information Officer / SVP (Technology), Changi Airport Group (Singapore) Pte Ltd*

"ISS is an innovative and forward looking educational institution that serves the needs of Singapore very well. ISS is able to meet Singapore's every-changing IT workforce needs; with the high degree of academic excellence expected of them balanced with a strong appreciation of the pragmatism needed from industry.

ISS collaborates well with industry and is well positioned to help Singapore's IT industry respond to the challenges and opportunities ahead. I hope for ISS to continue to innovate and play the pivotal part in Singapore's IT landscape, something that ISS has done well over the past 30 years!"

*Tang Wai Yee (Ms), Assistant Commissioner / Chief Information Officer, Infocomm Division, Inland Revenue Authority of Singapore (IRAS)*

"Over the years, IRAS has chosen ISS as one of our major partners to meet our training needs in technical and quality management programmes. With the help of ISS' consultancy service, IRAS marked a major milestone in our IT quality journey when we achieved CMMI Capability Level 3 for our software development work".

*KC Kwa, Chief Executive Officer, Justlogin Pte Ltd*

"We have a few ISS graduates working in our R&D team for cloud-based HR software for more than 5 years, and I am very pleased with their development skills and knowledge. Over the years, I have seen many interns and graduates from ISS, and I am very impressed with their qualities. ISS must have done something right! "

*Foong Siew Bun, IBM Distinguished Engineer and IBM ASEAN Chief Technology Officer, IBM Singapore*

"ISS has always been a leader in infocomm skills transformation for Singapore and in the region. From high value skills in intelligent systems and service system innovations, to enabling skills in enterprise architecture and SOA, ISS has systematically trained and upgraded many infocomm professionals. In addition, ISS has made immense contributions in supporting the National Infocomm Competency Framework when I was the former Chairman and Senior Advisor of the NICF Steering Committee. With accelerated pace of change in Infocomm technologies and industry needs, ISS shall play a critical role in being ahead in the skills transformation of IT Industry."